

Glambot LLC Product Warranty & Technical Support for Glambot® Event Pro 3

Warranty Period

Glambot LLC (“we” or “us”) provides this limited warranty to the original purchaser of our product, Glambot® Event Pro 3 (“Product”), purchased directly from Glambot LLC or an authorized retailer. This warranty covers the Product against defects in materials and workmanship under normal use for a period of one (1) year from the date of retail purchase by the original end-user purchaser, referred to here as the "Head-to-Toe Warranty". Additionally, there is a two (2) year manufacturer’s warranty period on the motors within the Product, hereafter referred to as the "Motor Warranty Period".

Coverage

During the Head-to-Toe Warranty and the Motor Warranty Period, should the Product fail due to defects in materials or workmanship, we will repair or replace the defective Product or parts thereof. We reserve the right to use new or refurbished parts or products for the same model or another model of equivalent value in our sole discretion.

Technical Support

Technical support from Glambot LLC is provided exclusively to the original purchaser during the applicable Head-to-Toe Warranty Period.

Technical support may include troubleshooting assistance, guidance on operation, and warranty service coordination. Upon expiration of the applicable warranty period, Glambot LLC is under no obligation to provide continued technical support, troubleshooting, software assistance, or operational guidance unless otherwise agreed to in writing or provided under a separate paid support or service agreement.

Technical support is non-transferable and applies only to the original purchaser of the Product.

Exclusions

This limited warranty does not cover any issues that arise due to misuse of the Product. Misuse includes, but is not limited to, the following:

- Collisions or involvement in accidents
- Improper handling, storage, or maintenance
- Using the Product for non-intended purposes
- Unauthorized modifications or repairs
- Use of the Product with incompatible devices or accessories

The determination of what constitutes misuse will be made solely by Glambot LLC. Additionally, this warranty does not cover damage attributable to natural disasters, acts of God, or factors not attributable to manufacturing defects.

No Returns

Please be aware that we do not accept returns of the Product once it has been delivered, except as necessary to fulfill our warranty obligations as detailed herein.

Claim Process

To make a warranty claim, the original purchaser must contact Glambot LLC by email at hello@getglambot.com within the applicable warranty period to describe the issue and provide proof of

purchase. We will then provide instructions for the next steps, which may include sending the Product to us for inspection. The customer is responsible for any initial shipping costs for warranty service; however, we will cover the return shipping costs if the warranty claim is valid.

Disclaimer of Further Warranties

Except for the warranty expressly provided herein, Glambot LLC disclaims all other warranties, express or implied, regarding the Product, including any implied warranties of merchantability or fitness for a particular purpose. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Non-Transferability

This limited warranty is provided solely to the original purchaser of the Product and is **non-transferable**. If the Product is resold, transferred, or otherwise conveyed to a subsequent owner, all warranty coverage and eligibility for technical support from Glambot LLC shall immediately terminate.

Any subsequent owner of a previously purchased Product assumes all responsibility for the operation, maintenance, and repair of the Product. Glambot LLC shall have no obligation to provide warranty service, technical support, replacement parts, or troubleshooting assistance to any person other than the original purchaser.

Secondary Market Products

Products acquired through the secondary market—including but not limited to private sales, third-party marketplaces, auctions, or transfers between owners—are **not eligible for warranty coverage or technical support from Glambot LLC**.

At Glambot LLC's sole discretion, limited support or service may be offered to secondary owners through paid service programs, inspection services, certification programs, or other service offerings that may be introduced from time to time.

Limitation of Liability

Glambot LLC shall not be liable for any incidental, indirect, special, or consequential damages, including but not limited to lost profits, savings, or revenue; loss of data; loss of use of the Product or associated equipment; or any other damages resulting from the use of, or inability to use, the Product, even if Glambot LLC has been advised of the possibility of such damages.

Contact Information

For warranty service or questions, please contact Glambot LLC Customer Service through the following means:

hello@getglambot.com

By purchasing and using the Product, you agree to this warranty. This warranty gives you specific legal rights, and you may also have other rights that vary from jurisdiction to jurisdiction.